

**Report 99.592**  
11 October 1999  
File: O/2/1/10, B/4/6/1

US99.592

Report to the Utility Services Committee  
from David Benham, Divisional Manager, Utility Services

## **Divisional Report**

### **1. Purpose**

- To comment on the Utility Services Division's performance for the three months ended 30 September 1999.
- To outline various other relevant areas of interest or activity.
- To receive the attached activity reports to 30 September 1999 (Attachment 1).

### **2. Divisional Performance for 3 Months Ended 30 September 1999**

The financial position to the year ended 30 September 1999 is not available as yet. We are expecting first reports from the new financial system in a week or so. We expect to be back to our normal cycles of financial reporting by the end of this month.

Operationally everything seems pretty much on track – as reported in the various attached activity reports.

### **3. Petone Water**

The dominating issue for me over the last six weeks has been this issue.

The cut over to the new Rahui reservoir went very smoothly on Friday, 8 October, and no operational problems were encountered.

In line with our recent resolutions on the issue we are working to produce in-house detailed timelines and costs of the permanent solution of non-fluoridated water from Waterloo and the temporary solution from Gear Island. Gear Island is currently shut down with the installation of the new switchboard. The Plant should be available again towards the end of October.

4. **ISO 9002 for Water Quality**

It is pleasing to note that after our recent audit our accreditation has been confirmed for another three years. It is certainly very important that we maintain this standard.

5. **Welcome**

Karin Floyd joined us on 15 September to take up the position of Laboratory Manager. I'm sure you will join with me in wishing her every success in her new role.

6. **Recommendation**

*That this report be received and contents noted.*

DAVID BENHAM  
Divisional Manager, Utility Services

Attachment 1: Monthly Reports for Period Ended 30 September 1999