

Route 30/31 Express Survey: Comments

<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
no answer	Could we please have a bus service along Seatoun Heights Road. I have lived here for 44 years, there has never been a service for this street. I would never take my car to Miramar, Kilbirnie or the city if I could take a bus. Your comments would be appreciated.	60-69 yrs	Female	Wellington
no answer	As I am retired and drive a car, I seldom need to use the express bus, but occasionally, I do and occasionally a visitor may use one. Always, we have found them very convenient. I have never had any complaints about the service.	70-79 yrs	No answer	
no answer	1/ Why do school girls catch the people's bus instead of getting their school bus? 21 Can't they take them back packers off and hold them in front of them, so preventing the people sitting (adults) from getting banged on the head, knocking off glasses or hearing aids. No consideration is made and they get in a very childish way.	>80 yrs	Female	Seatoun
no answer	I would use buses if I could guarantee the stops were easy to get into the buses, not just one with low steps once in a while.	70-79 yrs	Female	
no answer	Commuting is a waste of time. To encourage people to use the bus to commute, you need to speed up the journey, using more direct routes and provide clean, comfortable transport. This means get rid of trolley buses, have more direct routes and provide more comfortable, preferably LNG or CNG, powered buses.	30-39 yrs	Female	Miramar Heights
no answer	The bus service to Eastern Suburbs is good - generally on time; frequency is good. My life style means that I rely on it for my social life and leisure time. Thank you.	50-59 yrs	Female	Miramar
multiple answer	I used to work in the city and used the #31 express 2 times daily (very good service). Our office was relocated to the suburbs and therefore I had to make other arrangements to get to work.	40-49 yrs	Female	Miramar
multiple answer	I don't use the buses because a/ they are not pram/toddler friendly. B/ I require more frequent stops than offered, e.g. Kilbirnie or Miramar. It is a 30 minute walk from the South end of the bay and families and elderly a like would probably patronise the bus service more if there was a service for them. Even if it was only an extra 1-2 buses, e.g., 10 am.	no answer	Multiple answer	Wellington
multiple answer	My wife who works at the hospital gets the #11 mornings and evenings.	40-49 yrs	Multiple answer	Seatoun
multiple answer	Very happy with the current service.	30-39 yrs	Multiple answer	Miramar
don't use	I'm not working at present, due to start again soon. I live close to a bus stop at the corner of Nevay Road and Toipakupaku Road and would therefore choose that service - Miramar Heights, which is quite well served. The exception is that we have no bus service up here "or the mountain top" over the weekend.	40-49 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
don't use	I don't use the express bus service as I do not require the non-stop option when buses are taken. For those starting work at 8.30-9.00 and 4-5.40pm finish, this option I'm sure is an advantage to the regular service stopping as required.	40-49 yrs	Male	Miramar
don't use	I use a car and very rarely use the buses, but feel I am well serviced for buses, should I need to use them.	40-49 yrs	Female	Miramar
don't use	Maybe more school buses for children at peak times.	30-39 yrs	Female	Maupuia
don't use	I work from home. Use the car for business trips in and around Wellington or for shopping and sport.	60-69 yrs	Male	
don't use	I like the service we have, I don't take my car into town, I prefer to go by bus and find the drivers very considerate and helpful. I suffer from arthritis	70-79 yrs	Female	Miramar
don't use	Although I don't use the express bus at the moment, I can foresee using it in the future.	40-49 yrs	Female	
don't use	I think our rapid bus service is very good. I used them for several years prior to retiring last year.	50-59 yrs	Female	Miramar
don't use	Both husband and wife are in their late 70's. Wife is now fully retired, but husband still works 'part time' as a Chartered Accountant from his own home. With all the facilities now available in the Eastern Suburbs the need for "rapid bus" service simply is no longer required by us!	70-79 yrs	Male	Rongotai
don't use	There is no Miramar Heights service around 8am to cater for Basin Reserve Schools. It is either a big hike down to Darlington Road (with school bag, sports bag, musical instruments, etc) or get the Heights and hike from Vivian Street to Basin. After school, they have to wait 25 minutes for Height bus.	<20 yrs	Male	Miramar
don't use	I actively use the 43/44 Strathmore route and feel the services at peak times are pretty bad, buses are always full and sometimes fares an hour to get home an express services would help also, once working for a bus at 3.00pm. I had just missed the #43 and had to wait 1 hour which time 4 Seatoun buses posted with no one except the driver.	30-39 yrs	Male	Strathmore
don't use	To bring business back into town, you should look at having a free bus service like several cities in Europe. The services will then be faster and drivers are no longer responsible for money.	70-79 yrs	Male	Miramar
don't use	Smaller buses should be used (recommended) on a lot streets that are too narrow, they often could not get past on an intersection on a long street, where cars are parked on both sides of the street.	30-39 yrs	Female	
don't use	My recent experience is retirement. But earlier the express bus was a preferred option. I would delay my travel by 15-20 minutes to use the Express service and still be home more quickly. It was a friendly service. Both passengers and drivers. An excellent service.	60-69 yrs	Female	Seatoun

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
don't use	I used to catch the #30 bus everyday before I had children. I found it a very convenient service. In the last 5 years, I've been bringing my car to town, firstly paying for a car park and now using coupon parking. I do this, rather than catch a bus, because I can get home to the children in emergencies. I pay less childcare because I can get home quicker and it is cheaper.	30-39 yrs	Female	
don't use	I work in Newtown at the Hospital and would use the bus, however, it is a 10 minute walk from my home on Townsend Road, so I take my car. This is because I often work late i.e. 6.30pm.	30-39 yrs	Male	Miramar
don't use	As I am retired, I am trying to size the buses between 9.00am and 4.00pm.	70-79 yrs	Female	Miramar Heights
don't use	I think this one is a hoax!	no answer	Male	
don't use	Service today is a lot better than it used to be under WCC regime. The price hikes, are at times created by WCC and WRC interference.	60-69 yrs	Male	Miramar
don't use	Not on our route. We use #2 or #11 buses to Newtown or city. These give an adequate service.	70-79 yrs	Male	Miramar
don't use	My means of transport are mostly stagecoach buses and occasionally trains to Upper Hutt or Paraparaumu or taxi locally in Miramar. Friends and relations often offer me transport in their cars and I accept in wet weather or going to meetings of the various groups I am involved with. As I use a walking stick, I am most grateful when the bus driver pulls up to the kerbside.	>80 yrs	Female	Miramar
don't use	I would use the bus service more, if ran later in the evenings.	20-29 yrs	Female	Seatoun
don't use	I currently drive into work, but I'm considering using the bus later on in the year. I will compare the price of the bus compared to the convenience of a car.	30-39 yrs	Male	Strathmore Park
don't use	No thanks.	<20 yrs	Female	Miramar
don't use	We are very pleased with the service as it is. We like to be able to take our little dog on the bus.	60-69 yrs	Female	Miramar
don't use	I work in the eastern suburbs, therefore, I have no need to catch a bus to work. I have said before, I would appreciate a Saturday service to the city on the Maupuia route.	50-59 yrs	Female	Wellington
don't use	I am retired and visit the city irregularly. As I never use the service, I have no views about improving the service, but I am impressed with the method you are using to review it.	60-69 yrs	Female	
don't use	Now retired but when working in the city I used the then express bus (#22) eight to ten times a week. Left 7.20am, left city 5.20pm or 5.35pm. An excellent service for city workers.	70-79 yrs	Male	Wellington
don't use	Fares seem to be quite reasonable, but additions to the timetable would encourage me to use the buses.	70-79 yrs	Female	Wellington

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	I think the express buses are the best innovation in the last 30 years. Hey are convenient and efficient.	50-59 yrs	Male	Miramar
5 days	I find the express bus an excellent service, effectively making Miramar closer to downtown for me.	30-39 yrs	Male	
5 days	I have just changed jobs. I used to work at the airport and now will be using the Express Bus service into Lambton Quay. For me important issues would be for buses to keep to their schedules, fast and quick routes into and back from town. Keeping the bus fare down.	30-39 yrs	Female	Miramar
5 days	I understand there is a standing room, only problem with the buses around 8.00am. Perhaps you could look at this area for improvement. I catch the first #30 into town and have no concerns. I certainly "do not" want this bus cancelled as I start work at 7.30am. It's a good service.	50-59 yrs	Male	Miramar
5 days	I am satisfied with the current bus #31 service.	30-39 yrs	Male	Wellington
5 days	It's a great service. My partner and I use the #31 every week day.	30-39 yrs	Female	Miramar
5 days	Very good service	40-49 yrs	Male	Strathmore
5 days	More rapid buses Friday evenings for late night shoppers would be useful.	40-49 yrs	Female	Miramar
5 days	Would like the current timetable for 31 i.e. Miramar North Road to cover other times rather than just "Peak hours".	50-59 yrs	Female	Miramar North
5 days	Some of the bus drivers could be a bit more people friendly even just a smile would be nice. Some of them appear to be very grumpy. After all they are working in a customer service industry.	<20 yrs	Female	
5 days	I would like to see the midnight bus come through to Seatoun, as the tunnel is unsafe to walk through at that time of the night, when it is such a short distance for the bus to travel, to make it safer for those catching it.	40-49 yrs	Male	Seatoun
5 days	It is an excellent bus service.	20-29 yrs	Female	Miramar
5 days	4.55 #31 from Rail seems to have much lighter load than the next one. Suggest moving this to 5.00pm and 5.05 to 5.10pm to better suit 5.00pm finishers. (Current 5.05pm often seems to leave station nearer to 5.10pm now anyway).	50-59 yrs	Male	
5 days	This is a good service and I encourage it's continuation. A late express bus in the evening would be ideal for me but I accept that the numbers might not justify it. Confusion over whether to pick up passengers at Courtney Place / Cuba Mall in the morning can slow the journey down. I suggest that the service into town is set down only, once it leaves Miramar.	30-39 yrs	Male	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	Only it's the best bus to get to work on time. Seatoun and Scorching Bay name need to be more clear on the bus. Sometimes its very hard to see.	50-59 yrs	Female	Strathmore
5 days	You run a good service. Thanks. There new drivers on our route who don't know the way and pick up passengers in the "No stop" part of the journey. Rapid reds are no longer rapid in this case. Better education! I wish to acknowledge that most of your drivers that drive the "Rapid Reds" or should I say the #30 are regular drivers who know the routes into the city, however, when the drivers either go sick or go on leave, they are replaced sometimes by drivers who are not properly briefed on the routes they are to take into the city from either Strathmore or Seatoun. As I have to be at work not later than 7.15am, I take the #25 Strathmore to city bus departing at 6.40am from Strathmore. The regular driver is courteous, always on time and he is to be commended for this, in particular, on wet and cold days, such as we have had over the past weeks. I suggest an earlier time of 6.40am at the Strathmore shops, this would be in preference to the #25, best of both worlds. I believe an earlier #30 bus from the Railway Station say at 4pm and another at 4.15pm would improve the service already offered. Thank you for the opportunity to comment on the services provided which I believe is excellent and with a little fine tuning, would be perfect. Again, I congratulate Stagecoach on the quality of their drivers, they do their company proud.	60-69 yrs	Male	Strathmore
5 days	This is a very valuable service to both keep numbers down on the bus and speed up the journey at peak times. Late times in the evenings would be good as there are still a lot of homebound travellers from town between 6.30 and 7pm.	20-29 yrs	Female	Miramar
5 days	Generally I find the service excellent.	40-49 yrs	Female	Strathmore
5 days	When I have a late start, 10.00/11 .00 I am unable to catch a bus from Breaker Bay, so have to walk out to Seatoun. Sometimes in pouring rain.	<20 yrs	Female	Seatoun
5 days	I catch the 7.40am bus which in the last couple of weeks has either been early or late. Some mornings I have stood at the bus stop for 20 minutes or more. I live across the road from the bus stop. There are also some drivers who do pick-ups in the city.	30-39 yrs	Female	Miramar
5 days	I am happy with the current service. It's a good service to have. Keep it. Don't discontinue.	40-49 yrs	Female	Seatoun
5 days	There are three people in our family who all use the express bus service.	<20 yrs	Female	Miramar
5 days	Cleaner buses please! Some are very smelly and dirty.	40-49 yrs	Female	Miramar
5 days	If there were no express buses, I would have to move into the city because the No: 2 takes far too long. I think Stagecoach do a god job. Never had any problems.	20-29 yrs	Female	Miramar
5 days	Overall, I am very happy with the #30 service. My priority #3 at 6.30am depart Seatoun. I much prefer gazing out a bus window to driving to work. I have my best ideas while gazing out of number 30 bus windows.	40-49 yrs	Male	Seatoun

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	Excellent service. "Reg" on the morning run is a treasure. The driver on 5.05pm service home is a disgrace - impatient, rude, doesn't appear to know the road code.	40-49 yrs	Female	Miramar
5 days	Marrying the suburban routes has been a great improvement. 1/ Perhaps refresher courses on stopping and starting buses would improve the aspect of some drivers. 2/ Instead of the word "Express" on side of bus, could the number replace it i.e. 30/31/32. Also an indication on back of bus would assist.	60-69 yrs	Female	
5 days	Less offhand drivers. Some are very good and some could do with Kiwihost training.	40-49 yrs	Female	Miramar
5 days	The #31 service from Miramar is awesome in it's reliability. So much so, that when a bus is late, or much worse, goes through early, we all get very upset! i.e. We rely on it. As positive feedback, we also love the late-night (after midnight) buses and the busking passes for school age teenagers getting to and from extra curricular activities and social life in the city. It would be lovely if #31's went during the day, but realise that is possibly a non cost effective luxury.	50-59 yrs	Male	Miramar
5 days	The rapid reds are a good service, but running them a bit later, say, one Route 30 bus at 7pm would be good too. The service is very popular from Seatoun in the morning.	30-39 yrs	Female	Seatoun
5 days	Stop school kids from using the express. If not, enforce the system that stops them from using the seats when adults have to stand.	30-39 yrs	Female	Miramar
5 days	To improve the service, as I have already noted, buses that run to time. Regularly the bus at 5.20pm should arrive at Willis Street at 5.24pm. Often it doesn't arrive until at least 5.35pm, about the same time as the next bus.	40-49 yrs	Female	Miramar
5 days	1/ I am uncomfortable with the way most buses using the Victoria tunnel ignores the red light. Can a driver ignore the red light if there is no other bus travelling from the other side? 2/ I can't drive a bus, but even I know a rough driver, and there are a few of them in your service. 3/ I hope & pray there won't be anymore increases in the fare this year. The existing fares are already too high for some people. I.E. The low income earner or like me, who is a single income family.	30-39 yrs	Female	
5 days	1/ It would be great if the evening or some of the evening #27 Miramar Heights buses were express buses - first stop Miramar. 2/ My 3rd priority (if I was given one) would be to change the #31 8.20am bus to 8.15am and add an 8.30am bus. 3/ Allow one or two children to travel free with an adult on the "Star Pass".	30-39 yrs	Female	Wellington
5 days	I think the express bus is great. It doesn't stop very often which is great for everybody as we are living such busy lives. Keep it up.	<20 yrs	Male	Seatoun
5 days	The Miramar express service is excellent and it would be difficult to find any area that needs improvement. Our morning driver, 7.20am, Casey, is an efficient and friendly man.	50-59 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	Faster buses. As I said a normal route that doesn't have to go through Newtown. Still have No:11 but another route as well.	20-29 yrs	Female	Strathmore
5 days	Make school children stand.	30-39 yrs	Male	
5 days	Too slow drivers are sometimes annoying to passengers who want to get to work on time. Careful/cautious drivers is another thing, but this is expected. I arrive at work 5 minutes late most of the time and seldom on time. Your 7.55 bus arrive at Farmers by 8.30 and I have yet to walk 2 blocks.	50-59 yrs	Female	Seatoun
5 days	The #31 express buses are generally full with standing room only. Also the #2 Miramar at 5.45 from Courtney Place is always very full of which, 30 - 40 % alight around Hataitai.	30-39 yrs	Female	
5 days	Don't take bus home as the afternoon timetable isn't frequent enough from 3.45pm	30-39 yrs	Male	Miramar
5 days	I think Wellington has a very good bus service. I usually catch the 7.45am #30 from Seatoun, however, sometimes it is so full by the time it gets to Caledonia Street, the bus driver can't fit anyone else on. If we do all get on it is a very uncomfortable ride, because the bus is so full. It is also very awkward getting off a crowded bus.	30-39 yrs	Female	Miramar
5 days	Excellent service. I couldn't do without it. Only minor complaint, is that during school term, there are not enough seats for those of us who get on in Strathmore/Miramar (#30).	30-39 yrs	Male	Miramar
5 days	Don't like it when buses turn up late or not at all. When this is inevitable, would be good to get an explanation or apology - sometimes does happen.	50-59 yrs	Female	
5 days	An excellent service.	50-59 yrs	Female	Miramar
5 days	I would like to say that the driver of the #31 bus at 7.20am is very polite and friendly which is not often found in drivers.	20-29 yrs	Female	Miramar
5 days	As there are no stops between Miramar Ave and Courtney Place, "peak time" buses could be re-routed round the bays; thereby, especially mornings, avoiding the traffic in Hataitai, aiming for the "car" Mt. Victoria tunnel.	50-59 yrs	Male	Miramar
5 days	The #31 Miramar North service is an excellent service the way it is. Please don't make any reductions. It works well as it is. By all means, add more buses if cost allows, but don't take any out.	40-49 yrs	Female	Miramar
5 days	1/ Arrange for the bus stop at Strathmore shops (on the way to Seatoun) to be moved either more West or into Ira Street, to reduce congestion at the roundabout. 2/ As a minimum, do not alter the existing service, as it is very good.	40-49 yrs	Male	Seatoun
5 days	My wife and I rely heavily on the express buses and find them as quick and easy as using the car.	30-39 yrs	Male	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	No	40-49 yrs	Male	Miramar
5 days	While waiting for the bus, there is a school bus about the same time. The school kids ignore this and catch the #2 or #31. Perhaps the school bus could be re-scheduled as either a @2 or #31. It wouldn't make any difference.	40-49 yrs	Male	Miramar
5 days	Drivers should ensure buses are on time, not early or late. It's quite a slow journey when Express buses get stuck behind a trolley bus all the way from Hataitai to Courtney Place.	20-29 yrs	Female	Strathmore
5 days	More poles or places people can hang on to when standing. Big gaps and people all bunched up around poles trying to hold on. More frequent buses in mornings 8.00 - 8.30am and 5-6pm express too crowded.	20-29 yrs	Female	Seatoun
5 days	I'm impressed with the calibre of the "Express" bus drivers, they are courteous and generally cheerful, driving at what is probably the most difficult times of the day.	50-59 yrs	Female	Miramar
5 days	Bus drivers should keep strict appointment of schedules. I have noted that around three times of the week, my bus are five to ten minutes late. I have also noted this with other bus routes, like the Miramar #2 and Miramar #18.	<20 yrs	Female	Miramar
5 days	School children should only catch school buses. If there is a lack of school buses in their area or to their destination, this should be looked at. They take up a large number of seats (often don't stand for adults) which should otherwise be used by commuters. If they do stand they often do so at the stepwell and thus passengers can't get past them or see that there maybe a free seat at the rear. The driver needs to take more control.	20-29 yrs	Female	Miramar
5 days	What happened to the cool TV sets that were on the buses?	30-39 yrs	Male	Miramar
5 days	The current express service is quite overloaded at times, so earlier and later services would be a great option.	40-49 yrs	Male	Miramar
5 days	When one lives at the end of a bus route, there is only one bus you can get, e.g., Seatoun, Miramar, etc, therefore we need more buses than those who have several choices, Hataitai, Kilbirnie, etc.	40-49 yrs	Female	
5 days	It is an excellent service. Good, experienced drivers, courteous, knowledgeable. I use the #25 service and #43/44 as well, sometimes in the morning and they're really good too. After 15 years of Kaori, you really have it working well out here for me (Broadway to town quickly). The #25 is an excellent service too, but slower in town obviously because they pick up.	40-49 yrs	Male	Miramar
5 days	I think the bus service is fantastic. Town congestion often makes the 6pm bus home late to arrive at stop which is confusing when waiting for it. More buses in winter would be good, between 5pm and 6pm, it gets crowded in the #31.	20-29 yrs	Female	Miramar
5 days	We really appreciate the service. A few more would be even better.	<20 yrs	Male	

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	Generally I find it a very satisfactory service.	40-49 yrs	Female	Miramar
5 days	I think the current bus service is pretty good, especially the express service.	30-39 yrs	Female	Miramar
5 days	After midnight buses should accept card holders.	20-29 yrs	Male	Miramar
5 days	Over-full bus, common at peak times on 31 route - 8am and 5pm. This could be reduced in morning by buses keeping to scheduled starting times. Express bus, on schedule, can get me to my work office quicker than car.	30-39 yrs	Male	Miramar
5 days	My stop is near the beginning of the #31 morning run and I don't understand why the bus is often nearly 10 minutes late. This means that 2 bus loads of people are getting on which adds to the lateness and causes the bus to be totally full before the non-stop section begins.	40-49 yrs	Male	Miramar
5 days	It would be nice to have a cheerful driver on the 5.05pm bus. The current one is so grumpy and rude it doesn't make a good finish to the day or give Stagecoach any good publicity. I have been using the #30 buses for nearly 10 years and think it is a great service. Railway station is nearest but I usually get off at Willis Street and walk to Mulgrave Street.	50-59 yrs	Female	Miramar
5 days	It would be nice if the morning #30's from Breaker Bay were on time and no 10-15 minutes late.	30-39 yrs	Male	Seatoun
5 days	As a regular express bus user I'd like to say that I'd be lost without this service. Typically in the morning, an express bus will cut at least 20 minutes from any travelling time. The extension of this service is vital to residents of the Miramar peninsula,	20-29 yrs	Female	Miramar
5 days	Drivers are generally very good and the service is punctual.	40-49 yrs	Male	Seatoun Heights
5 days	The express bus service makes an important difference to commuting. Without express buses, I would go back to using my car to go to work.	60-69 yrs	Male	Miramar
5 days	The existing service suits my personal needs. Long may it continue.	60-69 yrs	Male	Miramar
5 days	I have frequently experienced drivers who are unable to explain to intending casual passengers (short trip passengers) what a 31 express bus service means apart from "you can't ride on the bus"!!. Maybe signage needs attention - 1) I appreciate the 6.20pm bus service(31) as I quite often work late, so having the 5.55pm and 6.20pm services are a boon. 2) It would be worth considering the Rt. 2 service Mon - Fri from Miramar between 8.00am and 8.30am. There is a gap of 20 min from 8.10 till 8.30am. I feel it would be better to lessen the waiting period of 20 min by having the 8.10 time as 8.15 am to have a regularised service.	60-69 yrs	Male	Miramar
5 days	No delays at morning peak times. If breakdown, quick replacement. But generally feel this express bus service is very good for eastern suburbs.	30-39 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	The bus timetable at the Ferry Street stop is very out of date.	50-59 yrs	Female	Seatoun
5 days	I feel that Miramar passengers are very well provided for, but with a few changes, i.e., could be excellent service.	50-59 yrs	Female	Miramar
5 days	I have always found the services to be of a very high standard	30-39 yrs	Male	
5 days	I believe the bus drivers I encounter each day do an excellent job.	50-59 yrs	Female	Miramar
5 days	1/ Casey is a neat driver. 2/ The 5.15 - 6.10 Breaker Bay buses use an inconsistent route through Seatoun, depending on each driver. Some go via Seatoun Park, some don't	30-39 yrs	Male	Wellington
5 days	A very satisfactory service overall	50-59 yrs	Female	
5 days	Continue the good service. The 30 has made a great difference in travelling time.	50-59 yrs	Female	
5 days	Excellent service, especially with the free connecting bus that does the Strathmore round and meets up with this rapid red service (most necessary).	<20 yrs	Male	Strathmore
5 days	I am partially sighted and travel on a Stagecoach blind pass. While I can only read bus destinations and numbers at very close range, I find the large white on black signs easiest to read. The yellow on black signs are no good to me. Also I like the lower signs on the side of the trolley buses.	50-59 yrs	Male	Miramar
5 days	Yes the 6.10am bus that leaves Seatoun in the morning is always late and damn slow - either get a service that is faster or a bus service that is earlier	30-39 yrs	Female	
5 days	This service is right, just as it is, do not change it.	40-49 yrs	Male	Seatoun
5 days	I go to Wellington East Girls College. On the way home from school, I take the Seatoun bus, but there are usually no seats and people are standing, two abreast from the very back of the bus to the front door. E really need two buses to carry all the people home.	<20 yrs	Female	Seatoun
5 days	Need more outlets for tickets in the Eastern suburbs. Currently in the morning a lot of college pupils are using this service, perhaps the school bus timetable also needs to be re-evaluated to suit their time needs.	30-39 yrs	Female	Strathmore
5 days	I believe school children should be using the special school buses available and not the "Express" services.	60-69 yrs	Male	Miramar
5 days	We generally do like the express service and use it in preference to driving in, even though we have an employee provided car park in town. Casey is our favourite bus driver.	30-39 yrs	Female	Miramar
5 days	Buses go via Evans Bay and Oriental Parade rather than through bus tune. I believe this would be quicker.	50-59 yrs	Male	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	Avery good service. There's only been couple of occasions when the bus hasn't showed up.	30-39 yrs	Male	Seatoun
5 days	Personally it is essential that the current express service to Scorching Bay be retained. If not I will be joining the car brigade	50-59 yrs	Male	Worser Bay
5 days	Sometimes it would be useful to have free and convenient car parking available close to selected bus tops in Suburban areas. I know several people who have to drive to the nearest bus stop.	50-59 yrs	Female	Miramar
5 days	The express services are a great commuter service for fast travel to and from working in the central city.	30-39 yrs	Male	Miramar
5 days	The service is excellent for rush hour. I don't even worry about taking a car, less hassle, anxiety and money. Full marks on the service - only fault is over crowding and perhaps once that solved more promotion to encourage people to leave their cars at home.	40-49 yrs	Female	Miramar
5 days	I would appreciate an earlier Rt. 31 in the mornings, anytime between 6.00am and 6.20am. I am very pleased with the current service, non stop should be enforced if possible.	50-59 yrs	Male	Miramar
5 days	It's a very good service. Keep it up	40-49 yrs	Male	Strathmore
5 days	I often get the 7.05am bus from Hector Street, Seatoun. This bus is usually late and does not arrive until 7.10am. I ring up when this happens but often the problem is not rectified.	40-49 yrs	Female	Seatoun
5 days	The 28 Beacon Hill shuttle needs to run later in the evening.	20-29 yrs	Female	Strathmore
5 days	A reliable service would be most welcome. Buses running on time. Buses actually arriving would be great. Extra buses in the morning and evening.	50-59 yrs	Female	Miramar
5 days	School children on concession passes should not be allowed on express buses, especially on morning runs. School buses appear plentiful to cater for students and additionally when students are on buses they tend to occupy seats even when adult passengers are standing and tend to congregate at the back of a bus so it is harder for the driver to have them stand.	60-69 yrs	Male	Miramar
5 days	1/ When people get on the wrong bus #31, I think the drivers should let them off. They have obviously paid a full fare (5 sections), and for the driver to ignore their request to get off, until the 1st stop in Miramar, is a bit unfair, especially if they live in Mt. Victoria or Hataitai. 2/ Some of your drivers should adhere to their timetables i.e., the 5.55pm #31 to Miramar is normally late and by up to 10 minutes on occasions.	40-49 yrs	Male	
5 days	I think that the Miramar North #31 express is an excellent service. It is quicker and more economical than private vehicle without the hassle of finding a parking space. Keep up the great service thank you. Also, Mark, the driver on the 8.20am is great, friendly and a safe driver. Don't ever change his shift please.	30-39 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	The express bus provides an excellent service. The only problem is the crowding at peak times, particularly in the morning with the number of college/school children.	40-49 yrs	Female	Miramar
5 days	College pupils should not occupy seats when adults are standing. That people do not put their feet up on the seats opposite. That notices advising school children that they must stand if there are no seats for adults. Be re-instated in all buses. The 31 bus service is very convenient.	60-69 yrs	Female	Miramar
5 days	The bus drivers and the service is very good. I stopped taking my car to work in January and started using the bus because the express service goes past the house. The driver on the 7.20 bus (skinny fellow, pony tail) is exceptionally good and creates a friendly atmosphere where everyone talks and chats. Something I have never come across before. He communicates well with passengers on an individual and collective level.	50-59 yrs	Female	Miramar
5 days	Sometimes the evening buses are truly "Express" in that on occasions regional passengers get left behind, while on other occasions (more frequent) and mornings the buses are prepared to wait the extra second for the late risers.	60-69 yrs	Female	Seatoun
5 days	I think Stagecoach do a first class job - not only with No: 31, but also the No:2 route. Keep it up.	60-69 yrs	Male	Miramar
5 days	The #30 buses at 7.45am and 7.55 am are usually over crowded to the point that it is unsafe for passengers. Please relieve the situation by providing buses big enough to convey the number of passengers the service attracts. Also if a further bus was put on at 8.05am it may relieve some of the pressure.	50-59 yrs	Female	Miramar
5 days	Miramar North is a good service. The drivers are all professional in their work, which is made harder by the number of times they have to explain the non-stop nature of the service to intending passengers.	40-49 yrs	Male	Miramar
5 days	Friendly bus drivers and drivers that drive at the correct speed.	40-49 yrs	Female	
5 days	Buses are very full in the morning (7.50 and 8.00am), it's a bit slack that quite a few people on last few stops always have to stand.	30-39 yrs	Male	Miramar
5 days	The Miramar 31 Railway Station Express bus is a great fast link bus service to the City/Railway Station. I am sure everyone who uses the service would say exactly the same.	20-29 yrs	Male	Miramar
5 days	The 4.55 from the railway can leave early by say 3-4 minutes. Clear Courtney Place less that 1/2 full. Friends of mine relying on it in Willis Street and James Smith miss it. Would it perhaps be better if it left at 5.00. More people could take advantage of it.	50-59 yrs	Male	Miramar
5 days	By and large the buses run on time and the drivers are polite and courteous, especially the driver of the 7.20am express from Miramar who helps to make the start of everybody's' day more cheerful.	40-49 yrs	Male	
5 days	On occasion the bus has been full in the morning at Hobart Street/Caledonia Street corner and has not stopped. This is very annoying when one has to get to work and relying on the bus.	50-59 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
5 days	I've lived in Miramar 5 years and have worked approx. 4 years of that time. I'm not working at the moment but when I do work I work in town and rely on the # 31 express bus. I find the bus service excellent & I probably wouldn't choose to live in Miramar and work in the city if not for this bus service providing such speedy access to the city. My only complaint is that on rare occasion they run late or a bus doesn't come at all and you spend a long time waiting at the bus stop.	40-49 yrs	Female	Miramar
5 days	I would like to see shoppers buses on routes which are quite a long way from the normal bus routes. Many elderly people and young families live in the eastern suburbs. Not everyone has a car or is able to drive. The eastern suburbs has a good bus service on the normal bus routes. I would not like to see that reduced.	60-69 yrs	Female	Miramar
5 days	When standing its difficult to find a hand hold sometimes.	40-49 yrs	Female	
5 days	Well done for upgrading the bus stops and keeping them up to scratch with new paint, etc. My family would make more use of the service if day trippers were available. Adult and 2 children used to be \$5.00. Given the city parking problems & fees, this was a good alternative.	40-49 yrs	Male	Wellington
5 days	An excellent service as is.	20-29 yrs	Female	Miramar 5
5 days	I find the service very efficient but would like to have that earlier service.	40-49 yrs	Female	Miramar
3-4 days	There are typically a lot of school students riding as passengers on the #30 buses between 7.30 and 8.00am. Sometimes this means adult fare passengers at the end of Caledonia Street don't get to board the bus. Perhaps a school service around this time would be appropriate.	30-39 yrs	Female	Strathmore
3-4 days	Generally a great service.	30-39 yrs	Female	Seatoun
3-4 days	1/ Ensure buses leave start destination on time and not earlier as I have missed the bus several times on the Wellington-Miramar route and I know I have arrived at the bus stop with plenty of time to spare. 2/ Is it possible for the bus to pull into the bus stop where I get on at the bus turn around in Miramar as in winter there is no shelter in the open area and the bus will only stop if they see someone standing on the road. 3/ Is it possible to sometimes vote for good drivers or have feedback forms on the bus driver who is on the 7.20am run into town is excellent (#31).	30-39 yrs	Female	Miramar
3-4 days	It would be good if there was a bus route through Breaker Bay in the weekend maybe twice a day!	30-39 yrs	Male	Wellington
3-4 days	As far as I am concerned the service is very good and suits my needs.	40-49 yrs	Male	Strathmore
3-4 days	There are too many stops on Park Road, can the number be reduced?	30-39 yrs	Female	Wellington
3-4 days	Service is pretty good.	20-29 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
3-4 days	My only real problem is missing a bus because the bus went past earlier than the timetable. I am close enough to the start of the route to know the bus has gone past my stop before it should even have start its route.	30-39 yrs	Male	Miramar
3-4 days	It is a huge hassle for me to get to university by either a) Catching Rt. 18 from Caledonia when I live in Strathmore - The Rt. 18 is packed anyway. b) catching express to Railway Station in the morning and then switching to Rt. 17, 20 or 23 to get to Uni.	<20 yrs	Male	Strathmore Park
3-4 days	Find the bus service quick & convenient. The 7.50am bus to the city gets extremely full, so either need a bigger bus or buses every five mins between 7.40 - 8.00am	30-39 yrs	Female	Miramar
3-4 days	Wish to see the express bus service continue.	30-39 yrs	Male	Miramar
3-4 days	I applaud the Wellington Regional Council for providing this service, it is of great convenience not only to myself, but to many other people I know in the area.	20-29 yrs	Male	
3-4 days	Buses, when college pupils finish for the day, can be crowded and noisy. Ditto for primary students. I am pleased that the charges appear to be rounded to the nearest dollar/50c. Makes for easier finding/fewer coins.	50-59 yrs	Female	Miramar
3-4 days	One comment I would like to make is, I wish we had a shoppers bus that went to Kilbirnie coming down Miramar North road, do a circuit around maybe 1 lam and one to pick the shoppers up say 1 pm, or something like that!	60-69 yrs	Female	Miramar
3-4 days	I use more than one bus route so I view #31 in the context of my movements round town. The service, for my needs, is very good indeed so I would not like to see it changed too much, or cut out. I sold my car in late 1996 and haven't bothered to buy another because our bus service is so good.	50-59 yrs	Male	Miramar
3-4 days	The rapid reds are great to get you home quickly after a long day.	50-59 yrs	Female	Palmer Heads
3-4 days	Very good service, only problem, people standing every morning between 7.15 and 8.10am.	30-39 yrs	Female	Miramar
3-4 days	The #30 service is great as it is	40-49 yrs	Male	Seatoun
3-4 days	No	30-39 yrs	Female	Miramar
3-4 days	These buses are so convenient.	50-59 yrs	Female	Maupuia
3-4 days	I believe the current Miramar and Seatoun Express bus services are very good. As is the overall bus service. A 6.30am Express bus from Miramar but following the Rt. 2 bus along Hobart and Caledonia streets maybe well patronised. Perhaps a survey of regular passengers on the 6.10am and 6.30am Rt. 2 buses would assist in confirming whether or not such an additional express bus would be economic/ well received.	40-49 yrs	Male	Miramar
3-4 days	From Miramar the "slow" buses #2, tend to be full until "EBIS" kids get off at Kilbirnie. Full/standing only by Hataitai. Morning "fast" buses always full by Caledonia/Hobart.	40-49 yrs	Male	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
3-4 days	I like to listen to my personal radio on the way to/from work. The electric systems on some buses cause interference with AM stations (FM is okay) which makes listening to AM stations impossible. Is there a solution for this?	40-49 yrs	Male	Miramar
3-4 days	Miramar Heights bus more often. Thanks	<20 yrs	Female	
3-4 days	More frequent express buses especially at night, as people tend to work later and missing the last express bus (which is now 6.20pm) is a pain. I tend to take the car if working past 6.30pm.	20-29 yrs	Male	
3-4 days	Five section paying passengers are greatly disadvantaged on non express buses share #31 and #27 express times to get better coverage. Increase number of express buses. We pay full five section fare and it takes just under one hour to get home - (Lambton Quay to Nevay Road). #27 - 5.10pm and #31 not an option, dark, busy, unsafe track links Nevay Road to end of Darlington Road stop. No choice but to take slow #27. It should be express to Kilbirnie, it is usually packed too full till other side of Mount Victoria tunnel.	30-39 yrs	Female	Miramar Heights
3-4 days	The bus shelter needs to be cleaned regularly. Presently there is tomato sauce (I think) splattered on the windows which has been there for about 10 days. There is also a very strong smell of urine. Could we either get them cleaned more often or put a new glass shelter, please.	20-29 yrs	Female	
3-4 days	The express bus is great as it normally only takes 20 minutes, whereas the #11 takes around 40 minutes.	30-39 yrs	Female	Seatoun
3-4 days	Good express service. The more people who use it, the better.	30-39 yrs	Male	Miramar
3-4 days	If possible, can a bus shelter be built in Darlington Road, there is room for one to be built.	30-39 yrs	Female	
3-4 days	The buses are always full and it would be nice to be more comfortable when riding to work. Cheaper bus passes would be ideal.	30-39 yrs	Male	Miramar
3-4 days	Excellent service, nice if loadings allow express services through the day, say at 60 minute intervals.	60-69 yrs	Male	Miramar
3-4 days	Our morning driver is Casey Meyer. He's the best advertisement as to why people should take the bus. Not only is Casey punctual, but there's a sense of fun when you take his bus. (See the clipping attached). Casey knows his regulars by name, and his humour helps start the day on the right note.	40-49 yrs	Female	Miramar
3-4 days	I am extremely impressed with the service and could only praise Stagecoach for their great customer service. I would use it on other days, but service is not available when I start work on some days. Monday, 1 o'clock, Tuesday 12 o'clock & Saturday 8.30am. Keep up the great work Stagecoach. I'd prefer not to take the car in!	40-49 yrs	Male	Seatoun Heights
1-2 days	31 express buses do not leave the bus stop but sit behind the normal service till it moves off, as an express, it should load passenger then move around the normal buses till taken passengers	70-79 yrs	Male	

<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
1-2 days	I am satisfied with the present bus timetable.	>80 yrs	Female	Seatoun
1-2 days	The express service is excellent, from and to Courtney Place. But if you have to get to the end of Lambton Quay (or come from), then the express is held up with other rush hour buses. This is very very frustrating. I actually walk to Courtney Place rather than sit in traffic queues. How about a special (1 or 2) bus that has limited pick-ups (I.e. Railway Station to Courtney Place) and this special bus by-passes inner city and goes via the quays. I would take my children on the bus (I.e., use the bus more) throughout the day if there were express buses, as long bus trips are not small "child friendly".	30-39 yrs	Male	Seatoun
1-2 days	The drop down windows on the buses are very draughty.	40-49 yrs	Male	Seatoun
1-2 days	I didn't realise that there was a 6.20pm #31 from the Railway Station. Until recently the 5.55 was shown as the last express bus to Miramar. Overall, I think the express service is excellent.	20-29 yrs	Male	
1-2 days	I do not actually live in the eastern suburbs but use the Seatoun 30 service about once a week. I may shift there in the future. The express bus makes the Miramar / Seatoun area a more attractive place to live. Reduced commuting time and cost.	40-49 yrs	Male	Brooklyn
1-2 days	Some of the bus drivers, not just an express bus, are a bit rude	<20 yrs	Female	Strathmore
1-2 days	When I was working fulltime there was a group of us who started work at 7.30. We found the 7.05 got us into town too late for that start time and we switched to the #25 by (6.40) which was suitable for us as we caught the bus at Hobart Street, but there must be people from Seatoun who would appreciate an earlier bus for that reason.	50-59 yrs	Female	Miramar
1-2 days	Perhaps only partly relevant to this survey. We (my wife and I) find the #18 which replaced the #9 to be our most used service. We travel to the hospital and to Karori using that service. We also use it to go to town when going to Cuba Street area.	70-79 yrs	Male	Miramar
1-2 days	I would like a regular bus around TioTio Street to Beacon Hill Road then pass Kinghorne and down Strathmore Avenue with bus stops included because it is about 15 minutes to Broadway or more.	50-59 yrs	Female	Strathmore
1-2 days	I usually am a passenger in a car and only catch the bus home when my husband is working late. This is usually 1 - 2 nights a week. I occasionally catch the express bus to work. This is usually around 7.30am. The buses are very full with commuters and school children. The children usually do not stand and let you have their seats.	20-29 yrs	Female	Miramar
1-2 days	Bus service as it is, is very good. Don't spoil it.	30-39 yrs	Male	Miramar
1-2 days	I'd like a service that was direct into Kilbirnie then through Hataitai and into the city- all stops. Maybe the all stops bus to Newtown could alternate with this service	30-39 yrs	Female	Strathmore

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
1-2 days	The bus drivers are great.	30-39 yrs	Female	Seatoun
1-2 days	Existing bus routes are undoubtedly where people want to go. However, cross-suburb routes would be useful - Our use (by 3 people) would increase to 3 people doing 36 trips each week if there was a bus to take. As it is, we drive, walk, bike and now scoot.	40-49 yrs	Female	Seatoun
1-2 days	Sometime ago I wrote to WCC requesting the seat that was removed from outside the Mini Market in the Strathmore shopping area be replaced. I was informed over a year ago, this would be done, to date nothing has happened, why?	70-79 yrs	Female	Strathmore
1-2 days	Very good services are provided.	60-69 yrs	Male	Miramar
1-2 days	It's a really good, fast service and would be great to have all the time, rather than the slower #2 buses. I doubt there is any other way to make the route shorter, so it's pretty good as is!	<20 yrs	Female	Miramar
<1 day	The service is good usually on time, but after 6.30pm there are too few buses to Seatoun. Many go through only to Kilbirnie and are almost empty. The morning bus tends to be very crowded. We could use another around 8.00am. I now car pool with others but use the service on occasions, usually evenings. After 6.00pm it is a 30 -45 min wait. Lets face it many of us work beyond 6.00pm these days and the service should reflect this.	40-49 yrs	Female	Miramar
<1 day	1/ The seat at Strathmore Park shops should face the road (Broadway) not the entrance to the toilets. 2/ The bus timetable for Seatoun does not contain all the times of the #30 afternoon/evening mentioned in questionnaire. 3/ The drivers should endeavour to always pull into gutters to make it easier for passengers.	>80 yrs	Female	Seatoun
<1 day	I don't use express buses in the mornings because they usually don't come at convenient times for me. Other than that, I like express buses because they are that much quicker.	<20 yrs	Male	Miramar
<1 day	Specific express fare reduced to reflect shorter journey distance covered by express buses. Fewer stops, less diesel used, etc.	30-39 yrs	Female	
<1 day	I am satisfied with the current timetable on the #30 express route. Though an earlier and later timetable - an hour earlier and an hour later, daily, would be helpful, but not that important now, as I am retired.	60-69 yrs	Male	Miramar
<1 day	Answers were supplied for when I was working full-time. Except for the first question, I use to use the bus 3-4 days a week.	30-39 yrs	Female	
<1 day	Why do you think the service needs improving? To my tick for bigger buses, why don't you encourage Stagecoach to bring down from Auckland their bendi-buses which have greater capacity, without taking out cars, etc in Wellington's confined roads.	40-49 yrs	Male	Seatoun
<1 day	I like the express bus, just a great idea. I can get from the Railway station to my stop just as fast as I can by car.	50-59 yrs	Female	

<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
<1 day	I am retired, so I don't use the morning service, but only rarely use the afternoon service.	60-69 yrs	Male	Miramar
<1 day	Bus drivers skills - it is a dangerous practice to go through orange lights changing to red at intersections.	30-39 yrs	Male	Miramar
<1 day	Quite a good service	70-79 yrs	Male	Miramar
<1 day	In no way should any thought be given to any one else but "Stagecoach". They are proven operators and are in respect tender, is not always the best.	50-59 yrs	Male	Miramar
<1 day	Generally a good service. Major delays are generally caused by traffic build up at the Cobham Drive lights, the next set of lights at Kilbirnie Crescent in the city.	60-69 yrs	Female	Wellington
<1 day	I would like the express #30 all the time during the morning if they run until 10.30am everyday and afternoon if it started at 2.30pm to 3.00pm.	50-59 yrs	Female	
<1 day	Bus service is pretty good as it is but some later rapid buses in the evening would make it even better.	30-39 yrs	Male	
<1 day	Quite a good service, usually punctual.	30-39 yrs	Female	Miramar
<1 day	I only travel on buses on the odd occasion. I have until about 2 years ago always used a car but because of the availability of express buses now use the bus occasionally but only express buses.	60-69 yrs	Male	
<1 day	As a senior citizen, I find it essential to have a low step to and from the bus as a deep drop from a high step results in a jarring to the limbs. Not wanted at this stage in life! As a rule, excellent service and mostly very courteous drivers.	70-79 yrs	Female	Miramar
<1 day	I think the existing bus service is very good. However, because I am an infrequent user, this is not necessarily an informed point of view.	40-49 yrs	Female	
<1 day	I would catch the bus everyday "if an Express Bus" went the Hobart Street/Broadway Route. I stopped using buses out of "annoyance" that there is not an express on the regular Seatoun Route. Why? Send all the express buses up Devonshire Road, depriving a lot of ratepayers of this "excellent" service. By the time I walk home, any benefit of the express service is lost. Please consider re routing 1 of the express buses - the Seatoun #30 would seem to me, the obvious one to re-route.	40-49 yrs	Female	
<1 day	You have an excellent bus service at present, but as I and my partner are pensioners, it is sometimes too early for us to, arise and do house work and be ready to catch the bus.	70-79 yrs	Male	Seatoun
<1 day	Some of the new buses have air conditioning rather than opening windows. Please encourage the drivers to use the air conditioning more often, as the buses get extremely hot when full.	40-49 yrs	Female	Miramar
<1 day	I would like to see more bench type seats at more of the bus stops. Particularly in the suburbs.	40-49 yrs	Female	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
<1 day	I think our bus service is great.	50-59 yrs	Male	
<1 day	I previously used the bus, but now drive to work in Porirua. I think it's a good idea to keep the services. If I come back to work in Wellington, I'd be sure to use the service again.	50-59 yrs	Male	Seatoun
<1 day	As I use the bus service so rarely, I can not owe a view on the everyday running, but would like to say, I think the rapid reds are just great on the occasions I use them.	50-59 yrs	Female	
<1 day	Bus drivers understandably like traffic to give way to them when pulling out of stops. However, there are some situations where buses create traffic hazards by blocking roads or preventing traffic passing. This can be dangerous to both bus passengers and the motorists.	40-49 yrs	Male	
<1 day	Often #30 has been late. I'm a mum, so have to travel by car out of Miramar to drop children off at school/creche, so only use the bus on my way home. Has varied on jobs and time of work. Always use #31 when coming home at night so I don't have to walk in the dark.	30-39 yrs	Female	Miramar
<1 day	I'm very impressed with the bus service overall. Good times and buses come frequently. Thanks for the fares information.	20-29 yrs	Female	Seatoun
<1 day	More enforcement on, (especially) college students taking up seats, also with their bags.	40-49 yrs	Female	Miramar
<1 day	A great service, without it living in Miramar would be unbearable.	30-39 yrs	Male	Wellington
<1 day	Ensure that all buses obey traffic rules, especially speeding, pulling out from stops- taking care that passengers have alighted before moving off.	70-79 yrs	Male	Seatoun
<1 day	On dry days I use my motorbike to get to work.	30-39 yrs	Male	Miramar
<1 day	We are happy with buses and with the drivers.	no answer	Male	Miramar
<1 day	I used the bus service while on jury service. The #31 was an excellent service. Especially when the central city was affected by the gas leak. Our driver got us as close as possible (why is there no provision for bus stops as Jervois Quay for such occasions?). If I could catch one bus from Miramar to Greta Point, I'd use the buses regularly.	30-39 yrs	Female	
<1 day	Service is of great benefit to workers in Miramar who travel to the city daily. Overall the bus service to eastern suburbs is excellent.	60-69 yrs	Male	
<1 day	The thing that most annoys me about catching buses is driver attitude and although I'm an infrequent user, when I do catch a bus at some stage we will go through orange/red lights, have brakes jammed on, throwing passengers around. I've been on the buses when they've had accidents and near misses. I have only been on a bus once in the last year when the driver was cautious, considerate and careful.	40-49 yrs	Female	

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
<1 day	I believe the service given is excellent and has improved over the years. Bigger and better buses. The drivers are also excellent. The "express" service and route is very good.	60-69 yrs	Male	
<1 day	Are you going to introduce a rechargeable card, to be used in place of a ten trip?	20-29 yrs	Male	Miramar
<1 day	In Christchurch, an adult pays \$1.20 to travel to any suburb. That ticket can be used again within 4 hours with no extra cost to the passenger. Although I have a pensioner bus permit in Wellington, I much prefer the Chch system. The bus company there study the needs of the people and the buses are extremely well provided. The recent increase in fares from Seatoun to the city is outrageous (were the pensioner fare included). A similar ride in Christchurch would be from Summer to the city for a fare of \$1.20 and the opportunity to return free within 4 hours. Why can't Stagecoach do this, or Regional Council?	60-69 yrs	Female	Wellington
<1 day	I do not drive and am independent of my husband's car during the week. I take a bus into town about once or twice a week on average. For me it would be a comfortable luxury to pick up an express bus going and coming home at any time I feel like. The Rt. 11 does serve my purpose but it's a long haul from Hector St until it reaches the city.	50-59 yrs	Female	Seatoun
<1 day	Bus service is quick and fast to town. I normally would get a bus after 9am to get pensioner rates so would like to see more services after 9am. I live in Ahuriri Street, so not really used that often.	30-39 yrs	Female	Strathmore
<1 day	1/ Put rear number/destination indicators on buses. 2/ Institute a region-wider "smart" ticketing system. 3/ Use the 24 hour clock in timetables - less susceptible to confusion.	40-49 yrs	Male	Seatoun
<1 day	I would use the Express buses everyday but I usually go by car in the morning and return at 2.30pm on a regular basis as no expresses are available. Would also like to have Route 27 142 Miramar Heights made an express from Kilbirnie in the mornings and later in the afternoon. From Miramar cutting would be better if few passengers get off at Kilbirnie.	40-49 yrs	Female	Miramar
<1 day	Stagecoach has certainly improved the bus system and made it very flexible. I feel the day tripper ticket at \$5.00 was a very fair price for a days travel. Current fares are too expensive. The two hour ticket is not flexible enough, should be 4 hours minimum. The trolley buses, though clean, etc, are too old, slow and cumbersome.	50-59 yrs	Male	Miramar
<1 day	It's not the express, but it would be good if the school bus in the afternoon that picks up St Mary's, Wellington Girls and Queen Margaret's (Miramar bus) could be extended into a Miramar Heights after it finishes the Miramar route. Especially for the winter so we don't get soaked walking up the hill.	<20 yrs	Female	Miramar
<1 day	Tried using a two hour ticket for the dentist etc but return buses often so slow that you can't complete outing in two hours.	40-49 yrs	Female	Strathmore
<1 day	The route is very good and service is great. 3 Years of intimitant use only once did the bus not turn up.	40-49 yrs	Male	Miramar

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<i>Bus use per week</i>	<i>Comments</i>	<i>Age</i>	<i>Sex</i>	<i>Suburb</i>
<1 day	It is an excellent service. I would like a bus approx. 4.00pm to Breaker Bay as it cuts down the time from CIT to home. I go by car only because I pick up children from childcare and school and get home quickly. By bus is difficult in Breaker Bay.	40-49 yrs	Female	Miramar
<1 day	I use disability taxi chits (half price). It is still expensive to go to town for medical consultations. Would use buses if there were better shelters from the weather.	>80 yrs	Male	Seatoun

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