

## *Record of Complaints (13 August - 20 September 2002)*

<b>Incident #</b>	<b>Received</b>	<b>Complaint details</b>	<b>Summary of investigation</b>
13764	13/08/2002 08:30:00	Odour from nearby industry, Rongotai, Wellington.	Odour confirmed, not considered offensive and/or objectionable.
13768	13/08/2002 16:17:00	Silt discharge to stream from subdivision, Harbour View, Lower Hutt.	On investigation no discharge observed although potential for discharges existed.
13766	13/08/2002 16:45:00	White discharge to Waiwhetu Stream, Naenae, Lower Hutt.	White discharge observed, unable to trace source.
13767	13/08/2002 17:45:00	White discharge in Waiwhetu Stream, Naenae, Lower Hutt.	White discharge observed, unable to trace source.
13769	14/08/2002 07:45:00	Foamy discharge into Hutt River, Kelson, Lower Hutt.	On investigation, no discharge observed.
13774	14/08/2002 13:38:00	Soil and wood discharge to stream, Waikanae, Kapiti Coast.	No discharge observed, site will be stabilised during dry weather.
13775	14/08/2002 16:04:00	Dead sheep in Makara Stream, Makara, Wellington	On investigation no sheep observed.
13776	14/08/2002 16:36:00	Yellow dust on road and odour from industrial premises, Pomare, Lower Hutt.	In discussion with complainant dust found to be pollen, odour not present at time of call.
13777	14/08/2002 17:45:00	Yellow dust on road, Trentham, Upper Hutt.	Found to be pollen.
13778	15/08/2002 10:30:00	Silt in Porirua Stream, Glenside, Wellington.	Silt observed in stream, source could not be determined.
13772	15/08/2002 12:47:00	Odour from nearby hazardous waste treatment site, Seaview, Lower Hutt.	Odour detected on investigation but not considered to be objectionable and/or offensive.

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13773	16/08/2002 08:20:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13779	17/08/2002 08:25:00	Odour from nearby landfill, Brooklyn, Wellington.	Log only, unable to contact complainant.
13780	17/08/2002 08:40:00	Three dead birds observed on foreshore, Petone, Lower Hutt.	Referred to HCC for removal.
13781	17/08/2002 12:29:00	Odour from nearby composting operation, Brooklyn, Wellington.	No discernable odour detected on investigation.
13782	17/08/2002 13:17:00	Tank of hazardous chemicals heating up, Alicetown, Lower Hutt.	Incident handled by Fire Service. Small quantity of liquid spilt but contained within building.
13794	19/08/2002 10:00:00	Vehicles observed driving along protected foreshore, Titahi Bay, Porirua.	Complaint received a day after vehicles observed, unable to trace vehicles.
13788	20/08/2002 09:22:00	Odour from nearby screenprinting factory, Waikanae, Kapiti Coast.	No odour detected on investigation, spoke with management about control of odour from premises.
13789	20/08/2002 10:45:00	Sewage overflow from manhole to land, Paraparaumu, Kapiti Coast.	Overflow due to blockage, affected area cordoned off, landowners informed. Cleanup undertaken by KCDC.
13790	20/08/2002 12:05:00	Excessive smoke observed across SH1, Paraparaumu, Kapiti Coast.	Smoke generated from burning of green branches, burning ceased on request.
13783	20/08/2002 15:35:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13798	21/08/2002 08:19:00	Odour from neighbouring fish processing plant, Gracefield, Lower Hutt.	Odour due to poor housekeeping practices, issues discussed with Supervisor during investigation and fax sent to management outlining concerns.
13804	21/08/2002 09:41:00	Oil spilt on road, Johnsonville, Wellington.	Minor spill from unknown vehicle, Police attempt to track vehicle, spill area cleaned by Fulton Hogan.

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13896	21/08/2002 12:00:00	Drift from aerial application of fertiliser reaching residential areas, Kelson, Lower Hutt.	No drift observed beyond the boundary of the farm.
13805	21/08/2002 13:01:00	White scum observed near stormwater outfall, Kio Bay, Wellington.	Creamy contaminant observed in water, unable to locate source.
13808	21/08/2002 13:26:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. The complainant reported that the odour had dissipated shortly after lodging the complaint.
13806	21/08/2002 13:33:00	Diesel fumes detected from nearby construction site, Paramata, Porirua.	Spoke to construction manager about the issue, fumes no longer present when contacted complainant.
13807	21/08/2002 17:00:00	Petrol spill on the road, Kelburn, Wellington.	Minor spill, no action required by WRC. WCC responsible for cleanup.
13811	22/08/2002 09:40:00	Haz Alarm from Fireservice asbestos contamination, central city, Wellington.	Asbestos being removed from building, area sealed, no pollution issue identified.
13812	22/08/2002 10:57:00	Dust emissions from neighbouring panel shop, Naenae, Lower Hutt.	Dust observed on parked vehicle, issue discussed with management, measures taken to prevent further emissions of dust during re roofing.
13786	22/08/2002 11:10:00	Pink steam seen discharging from a flue at an animal vaccine plant, Wallaceville, Upper Hutt	Steam appeared discoloured due to reflection from buildings red roof.
13823	22/08/2002 13:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected on investigation but not considered offensive and/or objectionable.
13822	22/08/2002 13:10:00	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected on investigation but not considered offensive and/or objectionable.
13817	22/08/2002 15:05:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. The complainant reported that the odour had dissipated shortly after lodging the complaint.

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13813	22/08/2002 16:11:00	Haz Alarm from Fireservice of smell of chemicals, Epuni, Lower Hutt.	Attended by Fireservice, no pollution issue identified.
13814	22/08/2002 17:12:00	Stream discoloured and smells like diesel, Johnsonville, Wellington.	No odour detected on investigation, discolouration observed, thought to be silt but unable to locate source.
13815	22/08/2002 17:49:00	Odour detected at property, Berhampore, Wellington.	Localised sewer problem, handled by WCC.
13897	23/08/2002 08:00:00	Debris from vegetation clearance being dumped in stream, Linden, Porirua.	Vegetation cleared adjacent to stream but not observed in stream or floodplain.
13803	23/08/2002 15:45:00	Plant life cleared from stream, Plimmerton, Porirua.	Under Investigation
13793	24/08/2002 19:00:00	Sewage being discharge into nearby building, Petone, Lower Hutt.	Referred to Hutt City Council.
13795	25/08/2002 11:30:00	Truck leaking oil into roadside drain, Aotea, Porirua.	Rainfall washing residue from WCC rubbish truck, PCC requested truck be returned to depot.
13796	25/08/2002 15:12:00	Empty plastic bag labelled 'polypropylene' found at rear of property, Stokes Valley, Lower Hutt.	Plastic bag empty, no pollution risk identified. Log only.
13797	25/08/2002 16:00:00	Fire Service notification - plastic bag of unknown chemicals found at rear of property, Stokes Valley, Hutt City.	Empty plastic bag found and disposed of by Fire Service, no action required.
13799	26/08/2002 09:45:00	Red discharge in harbour near container terminal, CentrePort, Wellington.	Under Investigation
13800	26/08/2002 11:11:00	Oily water being discharged from construction site, Miramar, Wellington	Under Investigation
13801	26/08/2002 11:26:00	Odour from neighbouring fish factory, Seaview, Wellington.	Unable to attend due to another incident.

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13802	27/08/2002 09:31:00	Joiner dumping sawdust waste into stream, Linden, Wellington.	Under Investigation
13843	27/08/2002 13:30:00	Odour from wool testing factory, Kilbirnie, Wellington.	Odour detected, under investigation.
13810	27/08/2002 21:30:00	Odour from sewage treatment facility, Strathmore, Wellington.	Log only.
13857	28/08/2002 09:41:00	Neighbour dumping vegetation in stream at rear of property, Judgeford, Porirua.	Under Investigation
13839	28/08/2002 14:20:00	Excavator dumping material into Porirua Stream, Glenside, Wellington.	No material dumped into Porirua Stream, material being disposed of at Spicer Landfill.
13842	28/08/2002 19:45:00	Fire at chemical factory, Seaview, Lower Hutt.	Fire water diverted to trade waste. No further action required.
13840	29/08/2002 13:45:00	Smoke from industrial burning, Gracefield, Lower Hutt.	Wood pallets being burned at industrial site, no smoke at time of investigation.
13856	29/08/2002 17:30:00	Foam in urban stream, Silverstream, Upper Hutt.	No foam or contamination present on investigation.
13841	29/08/2002 18:00:00	Petrol discharged into stormwater drain, Silverstream, Upper Hutt.	Under Investigation
13819	30/08/2002 07:30:00	Hydrocarbon spill to Harbour, Frank Kitts Park, Wellington.	Visible sheen observed from Taranaki Wharf to Queens Wharf, no source could be identified.
13821	30/08/2002 08:30:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13820	30/08/2002 12:46:00	Sewage overflow to stormwater from blocked grease trap, Waikanae, Kapiti Coast.	Overflow assessed and investigation of maintenance of grease trap undertaken by KCDC.

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13826	30/08/2002 15:30:00	Dead seagulls located near Titoku Stream, Paraparaumu, Kapiti Coast.	No toxic source identified in the vicinity. Cause unknown.
13828	2/09/2002 08:04:00	Hydrocarbon spill in Chaffers Marina, Oriental Parade, Wellington.	Minor amount present in the Marina, unable to locate source, notified Harbours.
13827	2/09/2002 11:35:00	Hydrocarbon spill in Chaffers Marina, Oriental Parade, Wellington.	Unable to determine source, Harbours notified.
13824	2/09/2002 12:35:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13879	2/09/2002 15:09:00	Odour detected from nearby hazardous waste treatment plant, Seaview, Wellington.	Log only.
13830	2/09/2002 15:15:00	Abandoned vehicle in watercourse, Marchant Rd, Upper Hutt.	Vehicle removed and disposed of appropriately.
13880	2/09/2002 15:15:00	Odour detected from nearby hazardous waste treatment plant, Seaview, Wellington.	Odour detected on investigation but not considered offensive and/or objectionable.
13825	2/09/2002 16:28:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13831	3/09/2002 10:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13835	3/09/2002 14:39:00	Odour from neighbouring waste treatment plant, Seaview, Lower Hutt.	Odour detected, but not considered offensive or objectionable.
13844	3/09/2002 20:41:00	Drum of oil discharging into roadside sump, Eastern Hutt Rd, Lower Hutt.	HCC removed oil from cesspit and disposed of appropriately on request.
13832	4/09/2002 08:29:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.

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13833	4/09/2002 09:54:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13845	4/09/2002 11:20:00	Sewage discharge into roadside sump Evans Bay Parade, Evans Bay, Wellington.	Sewage discharge ceased and cesspit contents removed.
13846	4/09/2002 13:44:00	Garage discharging oil into stormwater sump, Taranaki Street, Wellington.	Garage had been washing the forecourt down with degreaser, sump contents removed and spoke to management to prevent recurrence.
13847	4/09/2002 13:44:00	Garage discharging degreaser into stormwater sump Jessie Street, Wellington.	Contents removed from sump, spoke to management about preventing it from recurring.
13834	4/09/2002 13:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints at a time before responding to complaints at this site.
13848	4/09/2002 15:00:00	Silt discharged into creek from drain maintenance nearby residential area, Grays Road, Porirua	Silt discharge ceased as maintenance on the drain was stopped.
13849	4/09/2002 16:43:00	Resident concerned about nearby spraypainting operations, Marsden Street, Lower Hutt.	The spraypainter is complying with the rules of our Regional Air Quality Plan.
13850	6/09/2002 04:30:00	Petrol discharged into stormwater sump, Paremata Road, Porirua.	Petrol removed from sump and disposed appropriately.
13852	6/09/2002 14:50:00	Smoke from neighbour, Pauahatanui, Porirua	Smoke confirmed, although burning was completed. Under investigation.
13854	7/09/2002 02:26:00	Hydrocarbon spill from vehicle, Central City, Wellington.	Removed hydrocarbons from site and disposed of appropriately.
13853	9/09/2002 08:25:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.

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13864	9/09/2002 09:25:00	Odour from nearby coffee roasting operation, Central Wellington, Wellington.	Odour detected on investigation but not considered offensive and/or objectionable. Under Investigation
13855	10/09/2002 09:43:00	Unknown white powder in building, Thordon, Wellington.	White powder found within building, the building was sealed. No release to environment. No action taken.
13858	10/09/2002 12:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13865	10/09/2002 13:10:00	Effluent discharge to Mangaroa River, Whitemans Valley, Upper Hutt.	On investigation no discharge observed.
13866	10/09/2002 20:20:00	Sewage discharge to Ivey Bay, Golden Gate, Porirua.	Discharge caused by failure in sewer network, repairs undertaken by PCC.
13867	11/09/2002 11:45:00	Silt discharge to Kenepuru Stream, Porirua East, Porirua.	Silt confirmed, unable to locate source.
13868	11/09/2002 12:00:00	Silt discharge to unnamed stream, Silverstream, Upper Hutt.	Silt traced to construction works, contractor to clean drains and roads.
13871	12/09/2002 11:01:00	Odour from nearby screen printers, Waikanae, Kapiti Coast.	Log Only, unable to attend as investigating another incident.
13869	12/09/2002 11:55:00	Paint discharged to stormwater drain, Lambton, Wellington.	Unconfirmed, paint on grating, but not present in sump.
13870	12/09/2002 13:06:00	Paint discharged to stormwater drain, Thorndon, Wellington.	Log only, discharge had occurred two days earlier.
13872	13/09/2002 09:35:00	Neighbour putting vegetation into stream, Judgeford, Porirua.	Vegetation in flood plain not in stream, Under Investigation.
13877	14/09/2002 09:34:00	Odour from nearby landfill, Kowhai Park, Wellington.	No odour detected on investigation.



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13882	16/09/2002 11:40:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only as the complainant reported that the odour had dissipated.
13885	16/09/2002 14:01:00	Odour from manure spreading operations, Raumati, Kapiti Coast.	No odour detected on investigation. No manure has been spread on farmland recently.
13876	16/09/2002 16:14:00	Odour from nearby landfill, Tawa, Porirua.	Odour detected but not considered offensive or objectionable. Investigation indicated that refuse at the landfill had not been covered at the end of the day.
13884	17/09/2002 09:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Odour detected on investigation but was not considered to be offensive and/or objectionable.
13910	17/09/2002 16:08:00	Concerns about stream quality due to recent spraying along banks, Paraparaumu, Kapiti Coast.	Under investigation.
13886	18/09/2002 08:28:00	Notification of a few dead fish on foreshore, Paramata, Porirua.	Not thought to be related to a pollution incident.
13887	18/09/2002 08:59:00	Blue/grey discharge from stormwater outfall to river, Avalon, Lower Hutt.	Discharge not observed on investigation.
13883	18/09/2002 09:08:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13913	18/09/2002 18:04:00	Small petrol spill on forecourt of service station, Silverstream, Upper Hutt.	Incident handled by FireService, no discharge to stormwater.
13912	20/09/2002 08:56:00	Notification of dye testing, Eastbourne, Lower Hutt.	Log only, no action required.
13911	20/09/2002 09:09:00	Paint discharge to stormwater, Taita, Lower Hutt.	Notification received after incident occurred, educational material to be sent.
13888	20/09/2002 09:45:00	Sand from nearby blasting operation covering vehicles in car park, Korokoro, Lower Hutt	Company hold consent for activity, under investigation.

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13889	20/09/2002 12:40:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13908	20/09/2002 14:30:00	Forestry operations disturbing stream, Akaratawa, Upper Hutt.	Under investigation.
13909	20/09/2002 15:20:00	Discharge from building entering stormwater system, Central City, Wellington.	Discharge is piped seawater due to buildings basement being below sea level.