



Report 09.528
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Committee Transport & Access Committee
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Service review update - September 2009

1. Purpose

To update the Committee on the status of current service reviews.

2. Significance of the decision

The matters for decision in this report **do not** trigger the significance policy of the Council or otherwise trigger section 76(3)(b) of the Local Government Act 2002.

3. Kapiti bus service review

The service changes resulting from this review were implemented on Monday 17 August. Although they are still in the initial stages, favourable comment has been received on the improved travel times and the addition of evening services. Officers will continue to monitor services, to ensure that they are running successfully.

The Paekakariki tri-weekly “dial-a-ride” bus service (Route 251) will be extended to include the area of Raumati South south of Kainui Rd from Monday 1 September. This will provide a basic off-peak 'accessibility' service between there and Paraparaumu for those passengers affected by the removal of off-peak bus services to the area. Households that fall outside of a 400 metre walk to the off-peak Route 250 route will receive a letter with details of the new service.

4. Porirua bus service review

Discussions with stakeholders, workshops, and focus groups with submitters, which will provide input into the final bus route design, continue.

Greater Wellington is also reviewing bus stop locations in the Porirua CBD, with the aim of installing new information panels at the key bus stops.

Implementation of service changes will now be staged, with the uncomplicated service changes planned for April 2010, and the more complex changes planned to take effect with the new Porirua bus contract in late 2010.

5. Wellington public transport review

Public consultation ran between 29 June and 27 July. More than 50,000 households within the study area received a copy of the consultation document. A total of 3238 responses have been received to date. This response represents a very positive 6.5% response rate. A report summarising the findings of the public consultation will be presented at the next Committee meeting.

The Initial Consultation stage will continue over the next two months. This will involve consultation with a range of key stakeholders and market research.

The review Terms of Reference, which detail the scope, process, timeline and other aspects of the Review, are appended to this paper as **Attachment 1**.

5.1 Central area bus operational review

A survey undertaken by council staff of travel time, boardings and loadings of CDB bus services has just been completed. 50% of all morning peak, interpeak and afternoon peak trips through the Golden Mile have been surveyed, to ensure that the results cover all key time periods and are statistically robust. The results are now being analysed and will inform the recommendations made by the consultants. Their report is expected shortly.

6. Minor reviews

6.1 Otaihanga and Paekakariki services

Changes to these services were implemented on Monday 17 August, at the same time as the wider service changes in Kapiti.

6.2 Johnsonville Town Centre review

Hearings will take place for the proposed Johnsonville Shopping Centre upgrade this month. Greater Wellington Officers will make a presentation to the Wellington City Council hearing subcommittee on the expected impact of the development on public transport.

6.3 Rail timetable changes

Rail timetable changes, which are required to facilitate the introduction of the new Matangi trains, are planned to be introduced in the first half of 2010. This will be the first major rail timetable change for some time. Most bus services north of Wellington Station will also be affected as they link to rail services.

Officers are working with Tranz Metro to ensure that rail issues are addressed and an integrated network approach is taken. Further work on bus timetables will be undertaken once the rail timetables are confirmed.

7. Communication

All service changes will be comprehensively communicated.

8. Recommendations

That the Committee:

- 1. Receives the report.*
- 2. Notes the content of the report.*

Report prepared by:

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Attachment 1: Wellington Public Transport Review Terms of Reference