

Report 13.747
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Committee Council
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Report on the Economic Wellbeing Committee meeting 6 August 2013

1. Purpose

To inform the Council of the Economic Wellbeing Committee meeting of 6 August 2013.

2. The decision-making process and significance

No decision is being sought in this report.

3. Report

3.1 Public participation

The Committee received the following public participation during the Environmental Wellbeing and Social and Cultural Wellbeing parts of the combined Wellbeing meeting:

Chris Horne and Donald McDonald both spoke to item 10 on the combined agenda and item 5 on the Economic Wellbeing Committee agenda – Public Transport signage and information, during the Environmental Wellbeing Committee part of the combined Wellbeing meeting.

Alexia Pickering spoke to item 10 on the combined agenda and item 5 on the Economic Wellbeing Committee agenda – Public Transport signage and information, during the Social and Cultural Wellbeing Committee part of the combined Wellbeing meeting.

3.2 Public Transport signage and information

The Committee discussed the proposed new strategy for Public Transport signage, which aims to improve the quality of information available to customers and better assist people to navigate the public transport network more easily. The strategy follows a number of key principles including

consistency of information across all Metlink modes of transport by using a comprehensive and uniform wayfinding system.

The Committee discussed the importance of addressing accessibility issues in future signage and information, taking in to consideration Alexia Pickering's public participation. It was acknowledged that, while important points about accessibility signage at Wellington's railway station had been brought up, GWRC does not have ownership over the building and therefore cannot make changes to the signage. Officers agreed to communicate the Committee's concerns to the owners of the railway station.

The Committee also discussed the importance of signage visibility, including the use of fonts, for accessibility reasons.

The Committee discussed the importance of effective and informative signage to enable customers who do not have access to smartphones or the internet to receive information about the Wellington Public Transport network. This group of people may also include first time users of public transport, such as tourists.

The Committee acknowledged that information inside trains about upcoming stops was useful to customers, and discussed the possibility of installing similar information inside buses. The Committee noted that the inclusion of the route number inside the bus may also be of use.

3.3 General Managers' report to the Economic Wellbeing Committee on 6 August 2013

The Committee discussed asset management and the levels of uncertainty amongst the public over who is responsible for the management of individual assets in the region. Officers advised the Committee that a communications plan is to be included in the Asset Management Plan, which will aim to clarify GWRC's areas of responsibility.

4. Recommendations

That the Council:

- 1. Receives the report.*
- 2. Notes the content of the report.*

Report prepared by:

Report approved by:

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Peter Glensor
Chair