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## Annual Rail Report 2013/14

### 1. Purpose

Greater Wellington Regional Council has produced the third annual report on the performance of Wellington's metro rail service, titled the 'Wellington Metropolitan Rail 2013/14 Annual Report' (the Report).

This paper sets out the background to the Report, its content and its intended audience. A copy of the pre-production proof of the Report is attached for noting by the Committee (**Attachment 1**).

### 2. Purpose and content of the Annual rail Report

The Wellington Metropolitan Rail 2013/14 Annual Report meets the requirement of the Metropolitan Rail Operating Model for transparency.

The content of the Report is focussed on three broad areas for which Greater Wellington Regional Council is accountable:

- Service outcome performance
- Asset management performance
- Financial performance.

Though its primary audience is Government via the Ministry of Transport and the New Zealand Transport Agency, Greater Wellington Regional Council has designed the Report so that is useful and informative to a wide range of external stakeholders.

The copy of the Report that accompanies this report is complete except for relatively minor changes to the notes to the financial statement required by the audits (PWC), and the addition of the Auditor's statement.

### **3. Key highlights**

The first page of the annual report depicts the trends across a range of key metrics. Generally all the trends are positive or steady with notable results in patronage (up 2.5%) and punctuality (94.3%).

Also of note is a reduction in notifiable occurrences at 3 (which is 4 less than last year) and the results of a new survey of customer satisfaction with 92% being satisfied with the trip overall and 91% satisfied with their railway station.

The Matangi trains exceeded their reliability targets and the southern portion of the maintenance depot was demolished.

The Rail Monitoring Centre was opened in Johnsonville and 250 formalised car parks were added at Porirua Station.

Other project highlights include Greater Wellington Regional Council receiving two awards at the Chartered Institute of Logistics and Transport annuals awards. The first of these awards was for the Matangi Train Project, and the other was for Improved Services in conjunction with KiwiRail.

### **4. Communication**

Greater Wellington Regional Council intends to:

- Publish the Report on its website
- Provide a hard copy of the Report to Councillors
- Proactively mail copies of the Report to the following external stakeholders under cover of a letter from the Chair:
  - The Minister of Transport
  - The Chief Executives of the New Zealand Transport Agency and Ministry of Transport
  - All MPs within the region
  - All Mayors within the region
  - KiwiRail and other key suppliers
  - Representatives of public transport interest groups.

### **5. The decision-making process and significance**

Officers recognise that the matters referenced in this report may have a high degree of importance to affected or interested parties.

The matter requiring decision in this report has been considered by officers against the requirements of Part 6 of the Local Government Act 2002. Part 6 sets out the obligations of local authorities in relation to the making of decisions.

## 5.1 Significance of the decision

Part 6 requires Greater Wellington Regional Council to consider the significance of the decision. The term ‘significance’ has a statutory definition set out in the Act.

Officers have considered the significance of the matter, taking the Council's significance policy and decision-making guidelines into account. Officers recommend that the matter be considered to have low significance.

Officers do not consider that a formal record outlining consideration of the decision-making process is required in this instance.

## 6. Recommendations

*That the Council:*

1. ***Receives the report.***
2. ***Notes the content of the ‘Wellington Metropolitan Rail 2013/14 Annual Report’ (Attachment 1).***
3. ***Notes that the ‘Wellington Metropolitan Rail 2013/14 Annual Report’ will be widely circulated to external stakeholders.***

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**Attachment 1: Annual Rail Report 2013/14**