

23 August 2022

File Ref: OIAP-7-25263

[REDACTED]

Tēnā koe [REDACTED]

### Request for information 2022-111

I refer to your request for information dated 26 July 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 27 July 2022. You have requested, related to offensive odour coming from Spicer landfill, the following:

*“My request is: please send me details of how many offensive odour complaints were received by GWRC per occasion today (26 July 2022) and the street names those reports were received from and the times the complaints were submitted. Please also let me know the times that the duty officers attended to assess the smell.”*

#### Greater Wellington’s response follows:

Please refer to the table below for the number of complaints, time received, and the street names reported on 26 July 2022:

|                      | Spicer Landfill Related Notifications |              |
|----------------------|---------------------------------------|--------------|
| Number of Complaints | Time of Notification                  | Street Name  |
| 1.                   | 7:33am                                | Chester Road |
| 2.                   | 8:09am                                | Chester Road |
| 3.                   | 9:12am                                | Chester Road |
| 4.                   | 9:12am                                | Chester Road |
| 5.                   | 9:21am                                | Chester Road |
| 6.                   | 9:28am                                | Chester Road |

| Spicer Landfill Related Notifications |                      |                   |
|---------------------------------------|----------------------|-------------------|
| Number of Complaints                  | Time of Notification | Street Name       |
| 7.                                    | 12:30pm              | Chester Road      |
| 8.                                    | 12:46pm              | Westchester Road  |
| 9.                                    | 12:50pm              | Unknown           |
| 10.                                   | 2:44pm               | Chester Road      |
| 11.                                   | 3:38pm               | Frederick Street  |
| 12.                                   | 3:49pm               | Franklyn Road     |
| 13.                                   | 3:51pm               | Hillary Street    |
| 14.                                   | 3:54pm               | Main Road         |
| 15.                                   | 4:09pm               | Hampton Hill Road |
| 16.                                   | 8:39pm               | Chester Road      |

Response times of each individual duty officer are not recorded on Greater Wellington's database.

The part of your request asking for times that duty officers attended to assess the smell on 26 July 2022 is therefore refused under section 17(f) of the Local Government Official Information and Meetings Act 1987 on the grounds that this information cannot be made available without substantial collation or research. This is because the response times for each individual duty officer are not routinely recorded on our database. Therefore, compiling this information would require a number of secondary searches and substantial compilation and even then would not result in a complete picture of the response times.

We have considered whether extending the timeframe or charging you for the supply of this part of your request would be appropriate in this instance. We are of the view that these options would not mitigate the significant administrative impact on Greater Wellington's operations that fulfilling this part of your request would entail.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Al Cross  
Kaiwhakahaere Matua Taiao | General Manager, Environment Group

PROACTIVE RELEASE